

# Welcome to the Summit Trading Company

The only company in Gulf to recognized as Ambassador for Japanese Cuisine by the Government of Japan – MAFF



# **User Guide and Manual**

An ISO 9001:2015, HACCP & ISO 45001: 2018 Certified Company

### **Dubai Delivery Schedule:**

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
DRY+	DRY+	DRY +	DRY +	DRY+	DRY+	
NON HALAL	FROZEN	FROZEN	NON HALAL +	FROZEN	FROZEN	No delivery
			FRESH			

### Abu Dhabi Delivery Schedule:

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	
DRY+	DRY+	DRY +	DRY+	DRY+	DRY+		
FROZEN	NON HALAL	FROZEN	FRESH +	FROZEN	FROZEN	No delivery	
			FROZEN				

- We daily deliveries to Dubai, Abu Dhabi, Sharjah and Ajman.
- Deliveries to Al Ain are scheduled for every Friday...
- For deliveries information to RAK and Fujairah. Please email us at webstore@summit.ae
- Delivery Items within 2 working days from order. Items are scheduled for delivery within two business days between 09:00 to 17:00. The specific delivery time may vary due to our delivery schedule and our delivery person will reach out to you before the time of delivery for confirmation.
- No delivery on Sunday and UAE public holidays.

#### VAT:

All Products Inclusive of VAT

#### **SHIPPING AED 25:**

For Order below AED 100

#### FREE DELIVERY:

• For Orders over AED 100

#### **FOOD ITEMS:**

- We are the right and the best source for all needs of authentic Japanese food products - Dry & Frozen. Everything you need to cook, prepare & enjoy Japanese food.
- We stock all the favourites plus a whole lot more nearly more than 500 items
   ...including Miso Pastes, Instant Miso Soups, Sushi Rice, Udon & Soba Noodles,
   Oils & Vinegars, Pickles & Ginger, Green Tea, Confectionery, Rice Crackers,
   Seaweeds, Wasabi and Sushi ingredients.
- Frozen section ..presently the range has more than 200 items with Madako, Ikura , Tobikko , Sanma , Edamame, Gyoza Wrappers, Natto , Ramen Noodles and many more. To keep up with the market trend we keep adding new items every month.

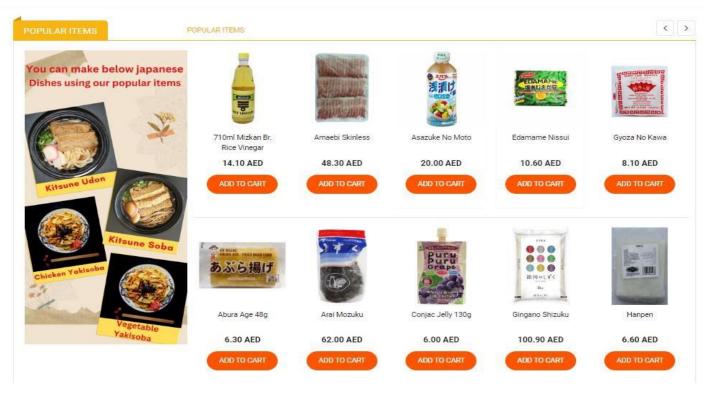


#### Summit webstore user manual

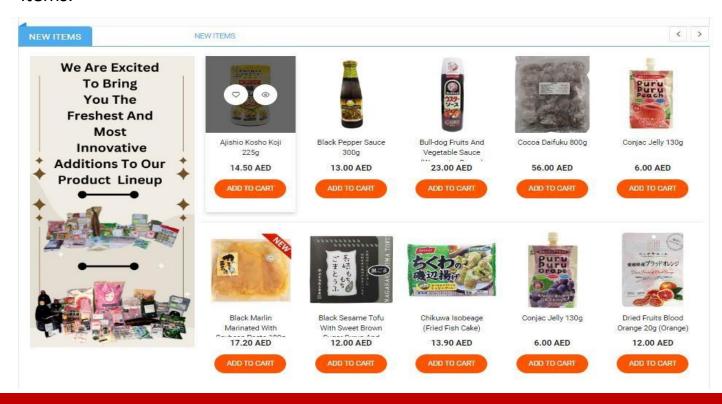


- Please click to visit summitwebstore.com in your web browser, and it will connect you to our homepage.
- On the homepage, you can access all products under categories such as Dry Items, Frozen Items, Promotions, Non-Halal Items, Non-Food Items and Fresh Items.
- On the top right side of the homepage, there is a link that allows you to register for new account or log in to your existing account.
- On the top right side of the homepage, there is a button to change your preferred language for reviewing the summit webstore.

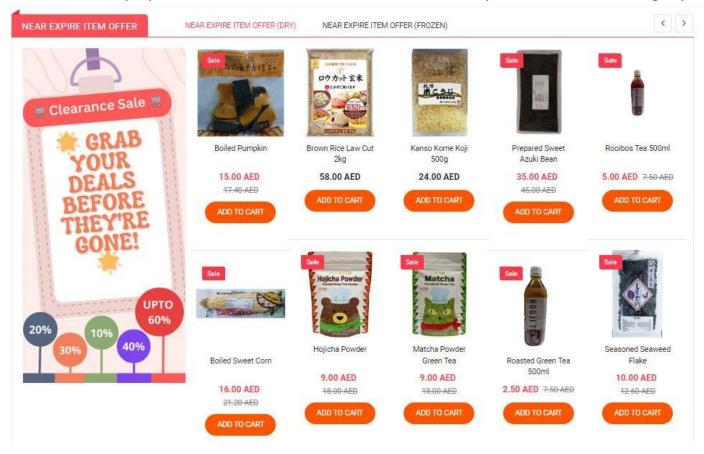
 In the homepage's Popular Items catalog, we consistently refresh the showcased selections.



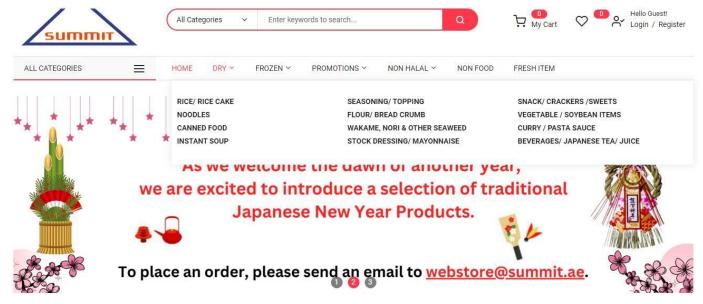
• On the homepage, in the New Items catalog, we regularly update the featured items.



• On the homepage, within the section dedicated to near-expire item offers, we consistently update the featured items in the near-expire item offer category.



• Main Menu: Perusing all related products is effortlessly accomplished in the main menu.

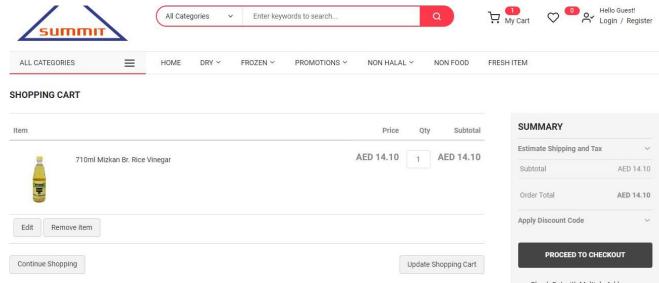


• Enroll as a new customer, Sign up by providing your essential details.

#### CREATE NEW CUSTOMER ACCOUNT

	Personal Information	
First Name *		
Last Name *		
	☐ Sign Up for Newsletter	
	☐ Allow remote shopping assistance ②	
	Sign-in Information	
Email *		
Password *	December Character No December	
	Password Strength: No Password	
Confirm Password *		
Please type the letters and numbers below *	□ Show Password	
	Reload captcha	
	Register	

Utilize the option to view and edit your shopping cart.



#### View Cart:

- Click on the 'View Cart' option to get a comprehensive overview of the items you have selected for purchase.
- Review the product details, quantities, and prices in the cart summary.
- Ensure that the items meet your preferences and requirements before proceeding to checkout.

#### **Edit Cart:**

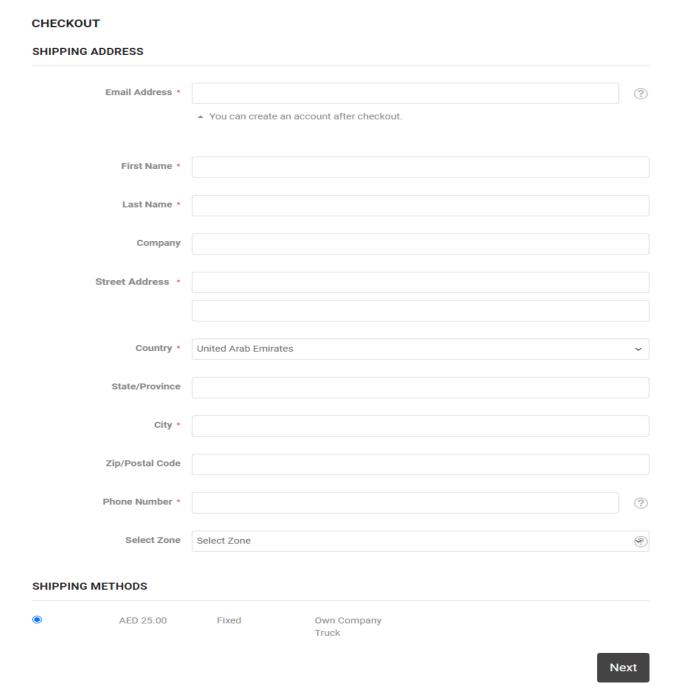
- To make modifications to your cart, use the 'Edit' function.
- Adjust the quantity of each item as needed. Simply update the quantity field and click 'Update Cart' to apply changes.
- Remove items by selecting the 'Remove' or 'Delete' option next to the respective product.
- Explore additional products or continue shopping from the cart page.

#### **Continue Shopping:**

If you wish to add more items to your cart, use the 'Continue Shopping' option.
This will take you back to the main shopping area, allowing you to browse and
select additional products.

By utilizing these features, you have full control over the contents of your shopping cart, ensuring a tailored and convenient shopping journey.

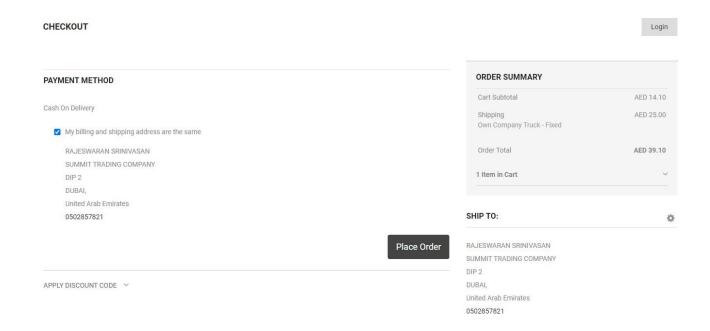
Checkout Page, Efficiently navigate the checkout page to complete your purchase with ease to full your delivery address.



#### **Shipping Information:**

 Enter or verify your shipping details, including the delivery address and preferred shipping method.

· Place Order: Utilize the order page to place your purchase with ease



#### **Place Order:**

 Once satisfied with your order details, proceed to place your order by clicking the 'Place Order' button. This action confirms your purchase.

#### **Confirmation:**

 Receive a confirmation message indicating that your order has been successfully placed. Take note of the order number for reference.

Review the sample order confirmation email below.



Mr./ Ms. Your Order #2000007520

Thank you for your order from Summit Webstore. We will deliver your items between 9:00 and 17:00 within two business days.

Non Halal item deliveries in Dubai will be only on Monday & Thursday.

Non halal item deliveries in Abu Dhabi will be only on Tuesday.

If you have questions about your order, you can email us at webstore@summit.ae

Your Order #2000007520

Billing Info Shipping Info

Payment Method Shipping Method

Cash upon Delivery (Cash/ Credit Own company track - Fixed Card/ Debit Card)